



इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड

(भारत सरकार का सहाय्य मंत्री रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Mini Ratna)

IRCTC

CIN: L74899DL1999GOI101707 Website: [www.irctc.com](http://www.irctc.com), E-mail: [info@irctc.com](mailto:info@irctc.com)

File No.: IRCTC/NZ/ZO/N/32/2024/O/o GGM/NZ (43583)

Date: 24.02.2025

M/s Delicioso Caterer  
E-31, 2<sup>nd</sup> Floor  
Greater kailash Enclave-1  
New Delhi-110048

Sub: Letter of award of license for provision of catering services through Jan Aahar at Ajmer (All) Railway Station.

Ref: Your Technical bid followed by financial bid opened on 21.01.25 & 10.02.2025 respectively.

With reference to financial bid opened on 10.02.2025 for the above project, in which as a participant you have quoted the highest bid for Rs. 19,23,000/- (Nineteen Lakh Twenty Three Thousand/-), annually exclusive of GST, it has been decided by the Competent Authority to award you the license for provision of catering services through **Jan Aahar/Ajmer** on a quoted license fee of Rs. 19,23,000/- (excluding GST) for a period of 05 years subject to adherence to the terms and conditions of the bid document.

IRCTC reserves the right to assess the sales turnover during the period of License. During such assessment, the License fee will be calculated @ 12% of the assessed sales turnover or the annual guaranteed License fee quoted by the successful bidder, whichever is higher.

This is subject to the terms and conditions of the bid document and submission of following:-

1. To **convey your acceptance** of the terms and conditions of the license within a period of 07 days from the date of issue of LoA i.e. on or before 03.03.2025 as per the format of acceptance letter enclosed herewith as Annexure.
2. To remit the following amounts through RTGS/NEFT or Bank Guarantee (BG) OR **Fixed Deposit** (FD), in favor of Indian Railway Catering and Tourism Corporation Ltd., on or before **11.03.2025**. SD amount may increase /decrease as per revised guidelines of Ministry of Finance.

SN	Particular	Amt. (Rs.) (A)	GST@18% (Rs.) (B)	Total payable (A+B) Rs.	Payable at	Account Details
1	Quoted license fee for 01 Year	19,23,000/-	3,46,140/-	22,69,140/-	RO/JP	Bank Name: HDFC Bank Name of Account: IRCTC Ltd RO JP (Current) Account no.:00540350000676 IFSC Code: HDFC0000054
2	Payment of S.D as per Clause 5.1 of the tender document	11,34,570/-		11,34,570/-	North Zone/ New Delhi	Bank Name: HDFC Bank Name of Account: IRCTC LTD NZ OTHER SEGMENTS (Current)Account no.: 00030350014365 IFSC Code : HDFC0000003
3	Total Payable (1+2)			34,03,710/-	Amount in Words: Thirty Four Lakh Three Thousand Seven Hundred and Ten Only	
Note - Cheques will not be accepted.						

उत्तरी क्षेत्र कार्यालय: रेल यात्री निवास, नई दिल्ली रेलवे कम्प्लेक्स, अजमेरी गेट साईड, नई दिल्ली 110002

टेली: 23234763, 23221146 फैक्स 23210321

Northern Zone Office: Rail Yatri Niwas Building, New Delhi Rly. Station complex, Ajmeri Gate side, New Delhi-2

Tel: 23221146, 23234763. Fax: 23210321

CIN- L74899DL1999GOI101707, Website- [www.irctc.com](http://www.irctc.com), email- [info@irctc.com](mailto:info@irctc.com)



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3. As per clause no.13.1 (Adequate Infrastructure) of the tender document, the site will be provided to you on "As is where is basis" maximum 30 days time will be given from the date of handing over of site for undertaking any upgradation/renovation, modernization. License fee for such period could accrue from 31<sup>st</sup> day from date of handing over of site.

4. You are required to:

A Execute an agreement with Regional Office/Jaipur on non-judicial stamp paper of Rs.100/- as per tender conditions.

B Execute Integrity Pact (if applicable).

C Submit necessary documents at North Zone Office desired in Annexure-IE of the tender document within a week of the award of contract along with duly stamped and signed complete bid document.

5. The existing unit/site will be handed over after submission of requisite SD & LF.

The date of commencement of Jan Aahar shall be advised to IRCTC after completion of compliance noted in this letter.

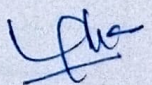
The award is subject to submission of above fees/documents and non-submission of letter of acceptance in the prescribed format along with SD, quoted license fee for one-year within 15 days and other documents, will be regarded as breach of terms and condition and License will be terminated along with forfeiture of EMD and debarment from participating in the future projects of IRCTC for a period of one year in terms of Clause 1.12.2 of tenure of license.

All the terms and conditions of the tender document shall remain the same and form integral part of this letter of award.

This issues with financial & legal vetting and approval of Competent Authority.

Kindly acknowledge the receipt of this letter.

**DA: As above.**

  
**DGM/SCS**  
**IRCTC/NZ**

**CC:-**

1. **GGM/NZ/IRCTC** - For kind information please.
2. **GGM/SCS/CO/IRCTC** -For kind information please.
3. **RM/JP/NZ/IRCTC** -For kind information please.
4. **AGM/SCS/NZ** - For kind information please.
5. **AGM/Fin./NZ** - For kind information please.

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Annexure

**Acceptance**  
(To be given on company/firm's letter head)

Group General Manager,  
IRCTC,  
North Zone,  
Ginger Rail Yatri Niwas,  
New Delhi Railway Station

Sub: - Award of licence for provision of catering services through Refreshment Room/Jan Ahaar.

Ref: - Your office letter no. \_\_\_\_\_ dated \_\_\_\_\_.

With reference to your letter No. \_\_\_\_\_, I hereby accept all the terms and conditions of the license and details of payment of licence fee along with GST, Security Deposit in favour of IRCTC Ltd as under: -

SN	Particulars	Amt along with GST @ 18% (Rs.)	Bank Draft/NEFT/RTGS No. & date
1.	Quoted licence fee for 01 <sup>st</sup> year		
2.	Security Deposit (excluding GST)		
3.	Total		

Further, the details of the documents sought are as under: -

SN	Particular of documents sought	Enclosed as
1	Duly stamped and signed complete bid document along with Corrigendum/Addendums issued.	
2	Stamp paper of Rs. 100/- (non-judicial) for execution of agreement with IRCTC.	
3	Detail of uniform of staff as specification given in Annexure C in terms of clause 2.4.1	
4	Documentary proof of registration on <a href="http://www.shramikkalyan.indianrailways.gov.in">www.shramikkalyan.indianrailways.gov.in</a> in terms of clause 6.3 of labour law.	
5	Submission of necessary document desired in Annexure-1E on tender document.	
6	Acceptance of clause 17.1, regarding maximum 30 days time from the date of handing over of site for undertaking any upgradation/renovation, modernization. License fee for such period could accrue from 31 <sup>st</sup> day from date of handing over of site.	

I am ready to commence Refreshment Room/Jan Ahaar as per advice of IRCTC.

M/s

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